

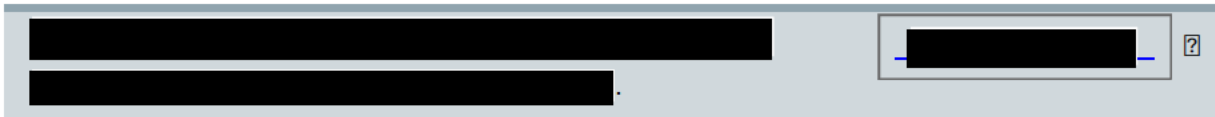
From: [PSC Public Comment](#)
To: [Bruce Davis](#)
Subject: RE: PSC. case #2025-00257. Kentucky Power Co.
Date: Thursday, September 4, 2025 8:38:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Bruce Davis [REDACTED]
Sent: Thursday, September 4, 2025 8:34 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: PSC. case #2025-00257. Kentucky Power Co.



To Whom it may concern:

I am writing to let you know of my concern for KY Power's latest request for a 14.9% rate increase for us in Eastern Kentucky. Inflation rates are not anywhere near this amount.

As those of us struggle with the economic woes of the area, I do not understand how Kentucky Power can be allowed this unbelievable percentage increase in our electric bills! For those of us on fixed incomes, their rate request is not workable.

Please do not allow them this increase.

Sincerely,

Bruce Davis

[REDACTED]

Ashland, KY. 41101

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, September 4, 2025 8:38:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Thursday, September 4, 2025 7:27 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, September 3, 2025 6:45 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Wednesday, September 3, 2025 at 6:45 PM

Name: Jessica Taulbee

Address: [REDACTED]

City: Hazard

State: Ky

Zip Code: 41701

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: AEP

State the nature of your concern: I have seen the proposed rate increase, YET AGAIN, for our power bills. How are we expected to pay even more now? How can AEP possibly get away with charging us more than they already do. We just had an increase last year, which we all complained about. I was placed on an adjusted payment plan simply because of this. We cannot afford another increase. We are working jobs literally just to pay our power bills. It is beyond ridiculous at this point. AEP had a PROFIT in the billions! Meanwhile we are struggling to just buy basic groceries because of how high our bills are. People cannot be expected to keep living here in eastern Kentucky with these continued increases on us. We are going to be forced to leave or starve to death. Something has to give. A single parent like me, cannot survive like this. We are starting to see that nobody truly cares about the people of eastern Kentucky.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [Patsy Stamper](#)
Subject: RE: Case # 2025-00257
Date: Thursday, September 4, 2025 8:37:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Patsy Stamper [REDACTED]
Sent: Thursday, September 4, 2025 5:58 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case # 2025-00257

[REDACTED]

[REDACTED]

Please no rate hike for Kentucky Power
We draw social security can hardly afford bill as it is now.
Please no rate hike

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Public Comments for Case:
Date: Thursday, September 4, 2025 8:37:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: KY Public Service Commission Public Comments <psc.comment@ky.gov>
Sent: Thursday, September 4, 2025 4:45 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Public Comments for Case:

Public Comments for Case 2025-00257 submitted by [REDACTED] on
Thursday, September 4, 2025 at 4:45 AM

Name: Verlin Sullivan

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached:

Home phone: [REDACTED]

Comments: To the Kentucky Public Service Commission: I am writing to express my strong opposition to AEP's request for a 15% increase in electric rates. Families and individuals across our region are already struggling with the rising cost of food, housing, and healthcare. An increase of this magnitude would place an even heavier burden on low-income households, seniors, and people with disabilities who often live on fixed incomes and cannot absorb such a sharp hike in essential utility costs. While AEP argues the increase is necessary, many Kentuckians are simply not in a position to pay more. For some households, an increase of this size could mean choosing between keeping the lights on or paying for medications. That is not an acceptable choice to force

on our neighbors. I would also like to raise an important suggestion regarding the Low Income Home Energy Assistance Program (LIHEAP). At present, too many vulnerable residents struggle to access their benefits due to barriers such as lack of transportation, long waiting times, or the challenges of applying in person. Many people with disabilities cannot make the required trips or wait for hours in cold weather just to keep their homes heated. The PSC and utility providers should work together to create a system where LIHEAP benefits are automatically applied directly to customers' utility accounts. This would ensure timely support for those who qualify, prevent unnecessary hardship, and streamline the process for both the public and the agencies administering the funds. It would also reduce crowding and wait times at community assistance offices, saving both time and resources. In closing, I urge the Commission to reject AEP's request for a 15% rate increase and instead prioritize solutions that protect vulnerable Kentuckians. At the same time, I ask you to consider reforms that make programs like LIHEAP automatic and accessible so that families are not left out in the cold. Respectfully submitted,

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Public Comments for Case:
Date: Thursday, September 4, 2025 8:37:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: KY Public Service Commission Public Comments <psc.comment@ky.gov>
Sent: Wednesday, September 3, 2025 10:21 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Public Comments for Case:

Public Comments for Case 2025-00257 submitted by [REDACTED] on
Wednesday, September 3, 2025 at 10:20 PM

Name: Connie coleman

Address: [REDACTED]

City: Feds creek

State: Ky

Zip Code: 41524

Phone number where you can be reached: [REDACTED]

Home phone:

Comments: Constantly rising power bills and rate increases back to back it never stops , the arguments are less people here so rates need to increase to cover cost , but make that make sense .. less people , less power usage , no need for all the increases , people in the area alot of fixed income are barely making ends meet , food on the table or lights on , its unethical to say the least . So if there is anyway to vote against this could someone please contact me with details

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Public Comments for Case:
Date: Thursday, September 4, 2025 8:36:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: KY Public Service Commission Public Comments <psc.comment@ky.gov>
Sent: Wednesday, September 3, 2025 8:42 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Public Comments for Case:

Public Comments for Case 2025-00257 submitted by [REDACTED] on
Wednesday, September 3, 2025 at 8:42 PM

Name: Ricky Caudill

Address: [REDACTED]

City: Viper

State: Kentucky

Zip Code: 41774

Phone number where you can be reached:

Home phone: [REDACTED]

Comments: We can't handle another rise on the electric bills us people that are on small budget can't afford another rise

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Public Comments for Case:
Date: Thursday, September 4, 2025 8:36:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: KY Public Service Commission Public Comments <psc.comment@ky.gov>
Sent: Wednesday, September 3, 2025 6:18 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Public Comments for Case:

Public Comments for Case 2025-00257 submitted by [REDACTED] on
Wednesday, September 3, 2025 at 6:17 PM

Name: Jennifer Caudill

Address: [REDACTED]

City: Hazard

State: Ky

Zip Code: 41701

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Comments: The rate increase request is ridiculous. Ky power states that one justification is due to the declining population. Current utility rates and the cost of living vs income is the main reason people are LEAVING east KY! Do better KY before the entire area is a ghost town!

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Public Comments for Case:
Date: Thursday, September 4, 2025 8:36:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: KY Public Service Commission Public Comments <psc.comment@ky.gov>
Sent: Wednesday, September 3, 2025 5:11 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Public Comments for Case:

Public Comments for Case 2025-00257 submitted by
[REDACTED] on Wednesday, September 3, 2025 at 5:11 PM

Name: Amanda mullins

Address: [REDACTED]

City: Combs

State: KY

Zip Code: 41729

Phone number where you can be reached: [REDACTED]

Home phone:

Comments: Kentucky power has been requesting rate increases over and over and usually gets most of what they want. The people in eastern Ky can't afford these rate increases. It's unfair and unjust and should be denied. We shouldn't be paying for the fact that they don't know how to run a company and we're lining their pockets. They charge what they want and you continue to let them away with it. It's criminal what they are doing. It has to be stopped.

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Public Comments for Case:
Date: Thursday, September 4, 2025 8:36:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: KY Public Service Commission Public Comments <psc.comment@ky.gov>
Sent: Wednesday, September 3, 2025 5:07 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Public Comments for Case:

Public Comments for Case 2025-00257 submitted by [REDACTED] on
Wednesday, September 3, 2025 at 5:06 PM

Name: Amber Varney

Address: [REDACTED]

City: Raccoon

State: KY

Zip Code: 41557

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Comments: The people of Eastern Kentucky already pay some of the highest electric rates in the nation. Our communities struggle where the median income is well below the national poverty line, but our utility costs are well above the national average. Numerous families have to choose between feeding families, purchasing life sustaining medications, or paying their utility bills. Kentucky Power continues to boast record profits every single quarter of every single year but yet they still continue to request rate increases. If a company is boasting over a BILLION DOLLARS in PROFIT then why do they need to continue to increase rates for the service area? Before rate increases are granted they should have to show that they have minimized expenditures and that they

have a strong financial need. Profiting over a billion dollars in a quarter, or even in a year, while paying out hundreds of thousands of dollars in corporate bonuses should not stand to justify a rate increase.

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Kentucky Power Rate Increase!
Date: Thursday, September 4, 2025 8:35:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, September 3, 2025 2:27 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: Kentucky Power Rate Increase!

Case #2025-00257

From: Bethanie Moore [REDACTED]
Sent: Wednesday, September 3, 2025 2:19 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>; customerservice@kentuckypower.com
Subject: RE: Kentucky Power Rate Increase!



Dear Kentucky Power/ Board/ Public Service Commission,

My name is Bethanie, and I am writing as a concerned customer and community member, and I strongly oppose the proposed 15% increase in electricity rates. Many households, including mine, are already struggling with the rising costs of the essential goods and services. A higher power rate would place an additional and unnecessary burden on families, seniors and small businesses who rely on affordable electricity for daily living.

Reliable and reasonably priced electricity is not a luxury-it is a necessity. Raising rates during a time of financial strain will harm those least able to absorb the cost and may

force difficult decisions about heating, cooling, and other essential needs. We have already taken a hard hit with the recent increase just this past summer. We cannot withstand another.

I urge Kentucky Power to reconsider this rate increase and explore alternative solutions, such as improved efficiency, cost cutting measures, or renewable energy investments that lower long-term expenses rather than raising bills for customers.

Please record my opposition to this rate increase in the official record. I can provide an account number or address if needed in order for my opposition to be put on the record. I hope you will prioritize the well-being of the customers of Kentucky power and communities you serve.

Sincerely,
Bethanie Moore
Pike county, KY

From: Bethanie Moore
Sent: Thursday, August 28, 2025 2:33 PM
To: psc.consumer.inquiry@ky.gov; customerservice@kentuckypower.com
Subject: RE: Kentucky Power Rate Increase!

Dear Kentucky Power/ Board/ Public Service Commission,

My name is Bethanie, and I am writing as a concerned customer and community member, and I strongly oppose the proposed 15% increase in electricity rates. Many households, including mine, are already struggling with the rising costs of the essential goods and services. A higher power rate would place an additional and unnecessary burden on families, seniors and small businesses who rely on affordable electricity for daily living.

Reliable and reasonably priced electricity is not a luxury-it is a necessity. Raising rates during a time of financial strain will harm those least able to absorb the cost and may force difficult decisions about heating, cooling, and other essential needs. We have already taken a hard hit with the recent increase just this past summer. We cannot withstand another.

I urge Kentucky Power to reconsider this rate increase and explore alternative solutions,

such as improved efficiency, cost cutting measures, or renewable energy investments that lower long-term expenses rather than raising bills for customers.

Please record my opposition to this rate increase in the official record. I can provide an account number or address if needed in order for my opposition to be put on the record. I hope you will prioritize the well-being of the customers of Kentucky power and communities you serve.

Sincerely,
Bethanie Moore
Pike county, KY

From: Bethanie Moore
Sent: Wednesday, August 27, 2025 4:23 PM
To: psc.consumer.inquiry@ky.gov; customerservice@kentuckypower.com
Subject: Kentucky Power Rate Increase!

Dear Kentucky Power/ Board/ Public Service Commission,

My name is Bethanie, and I am writing as a concerned customer and community member, and I strongly oppose the proposed 15% increase in electricity rates. Many households, including mine, are already struggling with the rising costs of the essential goods and services. A higher power rate would place an additional and unnecessary burden on families, seniors and small businesses who rely on affordable electricity for daily living.

Reliable and reasonably priced electricity is not a luxury-it is a necessity. Raising rates during a time of financial strain will harm those least able to absorb the cost and may force difficult decisions about heating, cooling, and other essential needs. We have already taken a hard hit with the recent increase just this past summer. We cannot withstand another.

I urge Kentucky Power to reconsider this rate increase and explore alternative solutions, such as improved efficiency, cost cutting measures, or renewable energy investments that lower long-term expenses rather than raising bills for customers.

Please record my opposition to this rate increase in the official record. I can provide an account number or address if needed in order for my opposition to be put on the record.

I hope you will prioritize the well-being of the customers of Kentucky power and communities you serve.

Sincerely,
Bethanie Moore
Pike county, KY

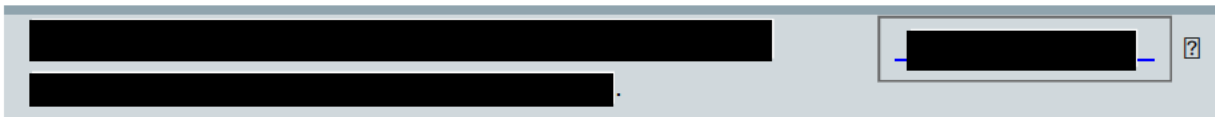
From: [PSC Public Comment](#)
To: ["Jaclyn Hodges"](#)
Subject: RE: Case No. 2025-00257
Date: Thursday, September 4, 2025 8:34:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Jaclyn Hodges [REDACTED]
Sent: Wednesday, September 3, 2025 2:23 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case No. 2025-00257



To the Kentucky Public Service Commission,
Opposition to Kentucky Power's proposed 14.9% rate increase in Case No. 2025-00257 should be expressed. The high cost of electricity already creates a financial burden. Kentucky Power customers already pay some of the highest electric bills in the state. Another significant increase in utility costs is unaffordable, especially with many households on fixed incomes or facing rising prices for other essentials. The PSC is tasked with protecting consumers, not prioritizing the profits of utility companies. Approving this rate increase would fail to uphold that duty, potentially causing financial distress for many families in Eastern Kentucky. The Commission should reject Kentucky Power's application. Consider the real-world impact that this decision will have on Kentuckians.
Thank you for your consideration.

Sincerely,

James C Hodges

[REDACTED] Ashland, KY 41102

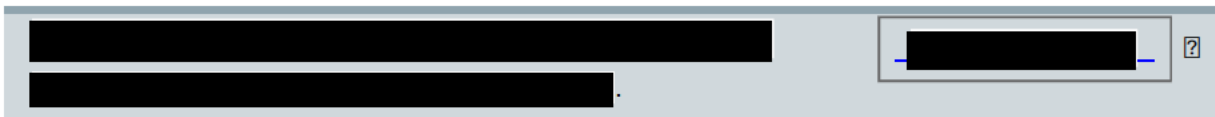
From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Case No. 2025-00257
Date: Thursday, September 4, 2025 8:34:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Andrea Carver [REDACTED]
Sent: Wednesday, September 3, 2025 11:53 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case No. 2025-00257



To the Kentucky Public Service Commission,
I am in opposition to Kentucky Power's proposed 14.9% rate increase in Case No. 2025-00257. The high cost of electricity already creates a financial burden to all families in our rural communities that have a high percentage of low income families. Kentucky Power customers already pay some of the highest electric bills in the state. Another significant increase in utility costs is unaffordable, especially with many households on fixed incomes and already facing rising prices for other essentials. The PSC is tasked with protecting consumers, not prioritizing the profits of utility companies. Approving this rate increase would fail to uphold that duty, potentially causing financial distress for many families in Eastern Kentucky. The Commission should reject Kentucky Power's application. Consider the real-world impact that this decision will have on Kentuckians.
Thank you for your consideration.
Sincerely,

Andrea Carver

[REDACTED]. Russell, KY 41169

[Yahoo Mail: Search, Organize, Conquer](#)

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Rate increase of 2025-00257
Date: Thursday, September 4, 2025 8:33:00 AM

Case No. 2025-00257

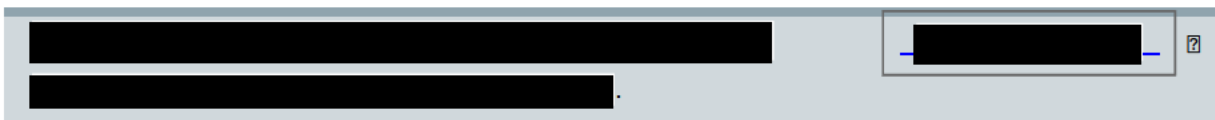
Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, September 3, 2025 2:01 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: Rate increase of 2025-2026

Case #2025-00257

From: janice noble [REDACTED]
Sent: Wednesday, September 3, 2025 1:59 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Rate increase of 2025-2026



I am emailing you to request no more hikes in our electric bills with American electric company we cannot afford no more we cannot pay them right now. We have to decide to pay electric or eat we can't do this no more. Thanks Janice noble

[Sent from Yahoo Mail for iPhone](#)

From: [PSC Public Comment](#)
To: [Cynde Bishop](#)
Subject: RE: OPPOSITION TO KENTUCKY POWER RATE INCREASE-CASE NO. 2025-00257
Date: Thursday, September 4, 2025 8:32:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Cynde Bishop [REDACTED]
Sent: Wednesday, September 3, 2025 12:15 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: OPPOSITION TO KENTUCKY POWER RATE INCREASE-CASE NO. 2025-00257



To the Kentucky Public Service Commission,

I am a Kentucky Power customer and I strongly oppose the proposed 14.9% rate increase in Case No. 2025-00257.

Eastern Kentucky families already face high poverty and limited resources. This increase would place an unfair burden on the poorest area of the state, forcing many to choose between paying their power bill and covering essentials like food, medicine, or rent.

Rates must be fair, just, and reasonable. I urge the PSC to reject or greatly reduce this rate increase, and to protect low-income households and seniors on fixed incomes.

Respectfully,

Cynde Bishop
[REDACTED]
Ashland, Ky 41102

From: [PSC Public Comment](#)
To: [Palmer Thompson](#)
Subject: RE: I oppose the 14.9 percent increase in our electric bill/case number 2025-00257
Date: Thursday, September 4, 2025 8:32:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Palmer Thompson [REDACTED]
Sent: Wednesday, September 3, 2025 11:24 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: I oppose the 14.9 percent increase in our electric bill/case number 2025-00257

[REDACTED]

[REDACTED]

Sent from my iPhone

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Public Comments for Case:
Date: Thursday, September 4, 2025 8:32:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: KY Public Service Commission Public Comments <psc.comment@ky.gov>
Sent: Wednesday, September 3, 2025 11:19 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Public Comments for Case:

Public Comments for Case 2025-00257 submitted by [REDACTED] on
Wednesday, September 3, 2025 at 11:19 AM

Name: Angela Marcum

Address: [REDACTED]

City: Ashland

State: KY

Zip Code: 41101

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Comments: Opposition to the proposed 14.9% rate increase in Case No. 2025-00257. As a current Kentucky Power customer I find it outrageous that Eastern Kentucky individuals and families who are facing poverty and have limited resources are being targeted for this unfair rate increase. This increase has the potential to leave already struggling families and seniors to make the choice between their basic needs such as food and medicine or paying their already outrageous electric bills. I am urging the PSC to reject or greatly reduce this rate increase and protect low income or senior households who are already on a fixed income.

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, September 4, 2025 8:31:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, September 3, 2025 10:08 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, September 3, 2025 9:56 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Wednesday, September 3, 2025 at 9:56 AM

Name: Mary Slone

Address: [REDACTED]

City: Weeksbury

State: KY

Zip Code: 41667

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power Company

State the nature of your concern: I understand Kentucky Power has asked for another rate increase and I for one would like to protest this rate increase according to 2025-00257. Our power bills are already more than most other places. My only source of heat is electric. Everything I have is electric. In the winter time, my power bill sometimes goes over \$500.00 per month. Southern Water has been granted an increase on our water bills. Food prices are out of sight. I have medical bills I am responsible for. I am an 81 year old widow with Social Security as my only source of income. I pray you will take into consideration the area where I live is a very poor part of Kentucky. I worked until I was 68 years old and now I have to worry about making ends meet. Last year I got sick and found out my heart was only working 15%. I had to wear a defibrillator for 5 months and I still owe almost 2700.00 to the Company and this is after my insurance had paid their part. I pay them \$50.00

Have you contacted the utility about the problem: No

*Angela M Goad
Assistant Attorney General
Office of the Attorney General Office of Rate
700 Capitol Avenue
Suite 20
Frankfort, KY 40601-8204

*Kenneth J Gish, Jr.
Stites & Harbison
250 West Main Street, Suite 2300
Lexington, KY 40507

*Hector Garcia
Kentucky Power Company
1645 Winchester Avenue
Ashland, KY 41101

*Katie M Glass
Stites & Harbison
421 West Main Street
P. O. Box 634
Frankfort, KY 40602-0634

*Harlee P. Havens
Stites & Harbison
250 West Main Street, Suite 2300
Lexington, KY 40507

*Lawrence W Cook
Assistant Attorney General
Office of the Attorney General Office of Rate
700 Capitol Avenue
Suite 20
Frankfort, KY 40601-8204

*Jennifer L. Parrish
Kentucky Power Company
1645 Winchester Avenue
Ashland, KY 41101

*Michael West
Office of the Attorney General Office of Rate
700 Capitol Avenue
Suite 20
Frankfort, KY 40601-8204

*Jeffery D. Newcomb
Kentucky Power Company
1645 Winchester Avenue
Ashland, KY 41101

*Michael J. Schuler
American Electric Power Service Corporation
1 Riverside Plaza, 29th Floor
Post Office Box 16631
Columbus, OH 43216

*John Horne
Office of the Attorney General Office of Rate
700 Capitol Avenue
Suite 20
Frankfort, KY 40601-8204

*Toland Lacy
Office of the Attorney General
700 Capital Avenue
Frankfort, KY 40601

*Kentucky Power Company
1645 Winchester Avenue
Ashland, KY 41101

*Tanner Wolfram
American Electric Power Service Corporation
1 Riverside Plaza, 29th Floor
Post Office Box 16631
Columbus, OH 43216